

Instructions on the right of withdrawal

Annex 1 to the Terms of Sale "W uchwycie". Version 1, in force from 30 July 2026.

Wording based on the statutory model form. Applies to Consumers and to persons under Article 38a of the Consumer Rights Act.

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us - Michał Węgielski, ul. Ludwika Mroza 47, 34-730 Mszana Dolna, Poland, e-mail: wuchwycie@gmail.com, phone: +48 532 283 395 - of your decision to withdraw from this contract by an unequivocal statement (for example a letter sent by post or an e-mail). You may use the model withdrawal form (Annex 2), but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed of your decision to withdraw from this contract. We will carry out the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or until you have supplied evidence of having sent back the goods, whichever is the earliest.

Please send back or hand over the goods to us at ul. Ludwika Mroza 47, 34-730 Mszana Dolna, Poland, without undue delay and in any event not later than 14 days from the day on which you inform us of your withdrawal from this contract. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from handling them other than what is necessary to establish their nature, characteristics and functioning.

No right of withdrawal

The right of withdrawal does not apply to Custom-made or personalised Goods (Article 38(3) of the Consumer Rights Act), of which we inform you before purchase.